# **Accessibility Statement**

This accessibility statement applies to [www.wolvesunion.org](http://www.wolvesunion.org)

This website is run by the University of Wolverhampton Students Union. We want as many people as possible to be able to use this website. For example, that means you should be able to utilise our ReciteMe accessibility bar at the top of the page to:

* Change colours and contrast levels
* Modify all fonts, line height and character spacing
* Enable or disable a screen mask
* Translate all text to another language
* Zoom in and increase content size up to 300% without text spilling off the screen
* Convert web pages to text only mode

You should therefore be able to:

* Navigate most of the website using speech recognition
* Navigate most of the website using just a keyboard
* Listen to most of the website using a screen reader

We have made the website text as simple as possible to understand and restricted the use of acronyms where possible.

## **How accessible this website is**

We are aware that some parts of this website are not yet fully accessible:

* Links overlap in the Header and Footer when page is zoomed in to 300%
* Some older PDF documents may not be fully accessible to screen reader software
* Some of our online forms are currently difficult to navigate using just a keyboard

Please note: This list is not exhaustive.

## **Reporting accessibility problems with this website**

Accessibility is important to us and we are always looking to improve the accessibility of our website. If you find any problems not listed on this page or think we’re not meeting accessibility requirements, please contact the Marketing team by sending an email to: [marketing.wolvesunion@wlv.ac.uk](mailto:marketing.wolvesunion@wlv.ac.uk)

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS). (<https://www.equalityadvisoryservice.com/>)

## **Contacting us by phone or visiting us in person**

At our campuses we have audio induction loops for people who are D/deaf or hearing impaired.

To reach us by telephone please call 01902 322038**. Please note due to Covid-19 restrictions we are not on campus and the best way to contact us is via email at** [**marketing.wolvesunion@wlv.ac.uk**](mailto:marketing.wolvesunion@wlv.ac.uk)**.**

A map and our address for each campus can be found on our Contact Us webpage (<https://www.wolvesunion.org/about/who/contactus/>)

If you cannot view the map on our ‘Contact Us’ page, call or email us for directions.

# **Technical information about this website’s accessibility**

University of Wolverhampton Students’ Union is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **Compliance Status**

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 (<https://www.w3.org/TR/WCAG21/>) AA standard.

# What we’re doing to improve accessibility

To ensure that accessibility is improved the University of Wolverhampton Students’ Union continues to review the website taking into consideration the following aspects:

* Reviewing pages after 23rd September 2018 to ensure the application of Web Content Accessibility Guidance within design
* Creation of pages after the 23rd September 2018 to apply Web Content Accessibility Guidance within design
* Working with website supplier (MSL) to improve our navigation and search functions found on this site by November 2020
* Continue to make students aware of the ReciteMe function across all available communications channels within the Students’ Union

# **Preparation of this accessibility statement**

This statement was prepared on 4th August 2020. It was last reviewed on 30th September 2020.